



News from Plasma-Therm
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Plasma-Therm Earns Multiple ‘RANKED 1st’ Awards in Industry Survey

Latest Results Raise Plasma-Therm’s Total to 42 Awards in 20 Years

ST. PETERSBURG, Fla. (May 18, 2018) — For the 20th year, a worldwide survey of semiconductor manufacturers has resulted in Plasma-Therm winning multiple awards for its systems and superior customer service.

In the annual *Customer Satisfaction Survey* conducted by VLSIresearch, Plasma-Therm earned a total of five awards, including two “RANKED 1st” awards. Plasma-Therm earned the highest scores of all companies in two award categories, “Etch & Clean Equipment” and “Focused Suppliers of Chip Making Equipment.”

Survey participants are asked to rate semiconductor equipment suppliers in 15 categories based on supplier performance, customer service, and product performance.

“The achievement of two ‘RANKED 1st’ awards and five awards overall is very gratifying” Plasma-Therm CEO Abdul Lateef said. “While we continue to expand our product and application portfolio, we never lose our focus on providing the best service and support. We are working harder than ever to ensure success for all our customers, from small institutions and start-ups to specialty fabs and high-volume manufacturers.”

In THE BEST Suppliers of Fab Equipment, which includes specialized manufacturers like Plasma-Therm as well as the world’s largest equipment makers, Plasma-Therm ranked higher than every other company besides ASML, the world’s largest maker photolithography supplier. Plasma-Therm also was ranked higher than all other suppliers besides ASML in THE BEST Suppliers of Fab Equipment to Specialty Chip Makers.

With this year’s awards, Plasma-Therm now has received a total of 42 awards over 20 years of participation in the Customer Satisfaction Survey. VLSIresearch received feedback from more than 94 percent of the chip market in this year’s survey, which was conducted over 2-1/2 months and in five languages. Here is the full list of awards earned by Plasma-Therm in the 2018 *Customer Satisfaction Survey*:

- RANKED 1st in FOCUSED SUPPLIERS OF CHIP MAKING EQUIPMENT
- RANKED 1st in ETCH & CLEAN EQUIPMENT
- 10 BEST FOCUSED SUPPLIERS OF CHIP MAKING EQUIPMENT
- THE BEST SUPPLIERS OF FAB EQUIPMENT
- THE BEST SUPPLIERS OF FAB EQUIPMENT TO SPECIALTY CHIP MAKERS

About Plasma-Therm

Established in 1974, Plasma-Therm is a manufacturer of advanced plasma processing equipment for specialty semiconductor markets, including advanced packaging, wireless communication, photonics, solid-state lighting, MEMS/NEMS, nanotechnology, renewable energy, data storage, photomask, and R&D. Plasma-Therm offers leading etch and deposition technologies and solutions for these markets. Sales and service locations throughout North America, Europe and Asia-Pacific meet the diverse needs of Plasma-Therm’s global customer base. Visit www.plasmatherm.com for more information.

About VLSIresearch

VLSIresearch is an award-winning provider of market research and economic analysis on the technical, business, and economic aspects of the semiconductor supply chain. Providing intelligence for faster and better decision making, seasoned executives in high technology, government, and finance rely on VLSIresearch’s insights to guide them to the right decisions. The formula is simple: Better intelligence leads to better decisions which deliver better results. Founded in 1976, VLSIresearch is the leading technology research and advisory company focused on semiconductor related manufacturing.